



## Metropolitankapitel der Hohen Domkirche zu Köln

### General Information about Guided Tours at Cologne Cathedral

All guided tours at Cologne Cathedral must be registered in advance and may be conducted only by authorized or registered Cathedral guides. Private individuals, groups or travel agencies must therefore book a guided group tour at Cologne Cathedral via either the Cologne Tourist Board or the DOMFORUM. As was previously the case, the Cathedral is open to individual visitors without restrictions whenever services are not being held.

The individual tours will be scheduled during the time periods reserved for tours. The number of tours is limited to ten tours per hour, and the size of the groups is limited to 25 people.

In addition, all group tours must be equipped with group guidance systems. These are radio-operated audio systems; each visitor is issued a small receiver and a headset to which the tour guide's remarks are transmitted through a microphone. The use of different frequencies makes it possible to conduct several group tours at the same time in the same area without interference. One objective of this system is to keep down the noise level within the Cathedral, thus helping to safeguard the interests of visitor groups and worshippers alike. In addition, this technology enables the participants to understand more clearly the explanations provided by their Cathedral guides.

A fee is charged for each group, and an additional rental fee is charged for each group guidance system issued to an individual visitor. Groups that may have already brought group guidance systems with them must pay a flat service fee. However, groups of children or young people receive the group guidance system free of charge. Children's groups are required to use a group guidance system only starting with the fifth school year.

Further details and price information are available from the following organizations:

#### **DOMFORUM**

##### **Visitors' Centre for Cologne Cathedral**

##### **MAILING ADDRESS:**

Domkloster 3  
50667 Köln

Tel. +49 (0)221/ 92 58 47 30

Telephone hours: Mo – Thu: 10 a.m. to 12 noon / 1 p.m. to 3 p.m.,

Fri: 10 a.m. to 12 noon

Fax +49 (0)221/ 92 58 47 31

[www.domforum.de](http://www.domforum.de)

#### **KölnTourismus GmbH**

##### **Cologne Tourist Board**

Kardinal-Höffner-Platz 1  
50667 Köln

Tel. +49 (0) 221 346 43 0

Telephone hours: Workdays: 9 a.m. to 6:00 p.m.

Sat: 9 a.m. to 3 p.m.

Fax +49 (0) 221 / 346 43 59 429

[www.cologne-tourism.com](http://www.cologne-tourism.com)

[info@koelntourismus.de](mailto:info@koelntourismus.de)

**VISITING ADDRESS:** DOMFORUM at Roncalliplatz, Roncalliplatz 2, 50667 Köln

If space permits, smaller groups (maximally ten people) can join the public tours conducted by the DOMFORUM:

in English:	Monday – Saturday	10:30 a.m. and 2:30 p.m.
	Sundays and holidays	2:30 p.m.

Meeting point: Inside the main Cathedral entrance (at the information sign)

Stand: Juni 2019